

## CONTRACT BOOKING

NAME : ..... Prenom : .....  
 Adress : ..... Zip code : .....  
 Common : ..... e-mail : .....@.....  
 Countries : ..... Mobile Phone : .....  
 Fixed Phone : .....  
 How did you know us? .....  
 Number of person (s) +18 years ..... Number of vehicle (s) ..... Registration .....  
 Number of person (s) from 2 to 18 years ..... Dog ..... Race : ..... Cat : .....  
**Book a camping pitches**  
 Arrival : ..... Departure date : ..... Number of nights : .....  
 I agree with the insurance "holiday cancellation" proposed: YES  NO

### Occupant Information Sheet (Mandatory)

Name, date of birth	Name, date of birth
.....	.....
.....	.....
.....	.....
.....	.....

### EMPLACEMENT

pitch for  tent  caravan  camping car ..... extra tent :

Size of the tent : ..... Longueur de la caravane : .....

Pitches	num <input type="checkbox"/>	X price / night X Number of nights =	<input type="checkbox"/>
Personne (s) supplémentaire (s) (au forfait de 2)	num <input type="checkbox"/>	X price / night X Number of nights =	<input type="checkbox"/>
Children 2 to 18 years	num <input type="checkbox"/>	X price / night X Number of nights =	<input type="checkbox"/>
Extra tent	num <input type="checkbox"/>	X price / night X Number of nights =	<input type="checkbox"/>
dog	num <input type="checkbox"/>	X price / night X Number of nights =	<input type="checkbox"/>
Extra car	num <input type="checkbox"/>	X price / night X Number of nights =	<input type="checkbox"/>
Loc. refrigerator weekly	yes / no <input type="checkbox"/>	X weekly price =	<input type="checkbox"/>
Loc. Gas BBQ (3/4 people max)	yes / no <input type="checkbox"/>	X price per week or per day =	<input type="checkbox"/>
Loc towels	num <input type="checkbox"/>	X price =	<input type="checkbox"/>
			Total <input type="checkbox"/>

Cancellation insurance stay  
2.70% of total price

Contracts crossed out, incomplete or without payments will not be considered.

The balance of the rental is paid upon arrival at the campsite.  
Provide a deposit of 50 € for rental of a refrigerators or barbecue (uncashed).  
Submit a certificate of insurance civil liability camping arrival.

I declare to approve the General Terms and Conditions of Rental and booking of sites notified on the back as well as the Internal Rules of the Camping.

Amount of stay is € ..... for ..... week (s) or night (s).  
The amount of the deposit is (30% of stay) rounded to the euro. .... € + 14 € booking fee + the amount of (if purchased) cancellation insurance. .... €,  
a down paiement of ..... €  
On arrival the tax will be applied (amount set by the local authorities, 0.22 € / day / person + 18 years ).

In order for my booking to be effective, while waiting to receive your written confirmation, I send you the sum of: ..... € representing the down payment calculated below above (cash) for my rental or booking my location. I settle by:

Bank transfer  Done at ..... date : .....  
Code BIC : BMRZFR21  Signature with handwritten entries:  
IBAN : FR76 1337 9000 0100 0012 5183 085  Read and Approved, Good for approval

Holiday checks (ANCV) whole with heels   
Transfer PayPal (CB)

In case of delayed arrival thank you to prevent.

Reserved camping	oui <input type="checkbox"/>	Confirmation date
Contract accepted by camping	non <input type="checkbox"/>	

## **RENTAL TERMS AND CONDITIONS OR RESERVATIONS LOCATION**

Dear new customer, welcome to the camping Le Retourtier. In order to satisfy you we put the emphasis on the following points: calm, safety, hygiene and good family atmosphere.

### **1. PRICES:**

Rental rates are effective upon publication and may change without notice. The contract price is firm and fixed during the client's booking confirmed by us.

### **2. BENEFITS:**

Bookings are not transferable. It is only valid for one location and for one family. Any person not named on the contract will be considered as extra person and must pay the relevant fee. Beyond a vehicle by rental, an extra charge car will be charged.

a) The reception is open from 9am to 11.30am, from 15h to 18h

b) All locations are equipped with crockery, a fridge, gas hob and a garden. Blankets and pillows are provided.

Electricity, water and gas are included in the price. The number of guests can not exceed the capacity of the model chosen. The additional electrical appliances such as grills, bread makers, washing machine, fryer, oven, are not accepted.

c) No rental is equipped with sheets or pillowcases. Possibility to rent on site. The sheets are required for reasons of hygiene.

d) The fires are strictly forbidden on the sites. Some barbecues are available to you. Only gas barbecues are allowed.

e) The cleaning of the rental and cleaning of the dishes is charged to the customer. The rate of cleanup by the campsite is 60 € Any item damaged or broken must be replaced by the site (to avoid spoiling) and will normally be reimbursed by the customer (replacement tariff to reception).

### **3. BOOKINGS**

For RENTALS and LOCATIONS, the reservation request becomes effective only after receipt of the rental contract dated, signed and accompanied by a deposit of 30% of the amount of the stay if the reservation is made more than 30 Days before the beginning of the stay or the entire amount of the RENT if the reservation is made less than 30 days before arrival. Our commitment becomes definitive upon acceptance of your reservation confirmed by mail and the return of the contract signed on our part.

Reservations with an early booking discount are non-cancellable, non-modifiable, non-refundable and can not be combined with any other offer.

The management of the booking file is invoiced in addition according to the annual rate.

We would like to draw your attention to the fact that activities related to the sale of stays on a specified date or a specified period are not subject to the 14-day withdrawal period applicable to distance selling.

### **4. ARRIVALS** –

- RENTALS: they are available from 15h00 (for Sunday consult us).

- The reception takes place during the opening hours of the office.

In case of arrival after 7 pm, it is imperative to inform reception.

### **5. DEPARTURES** -

For RENT: they must be vacated no later than 10H. Pass 11H, an additional day will be counted.

For LOCATIONS: they must be vacated by 12am at the latest. Pass 12 H an additional day will be counted.

The inventory must be done before departure after release of rental and during the opening hours of the reception. In a departure without inventory deposit will be returned by mail within two weeks after observation by us (net of any losses or deterioration). Systematic deduction of €20 for soiled sanitary and of €10 for Refrigerator not defrosted and not cleaned.

### **6. PAYMENT**

Payment of the remaining amount is payable within 30 days prior to arrival (CB accepted). In case of non payment of the balance on time, your reservation will be canceled, the entire stay still due in accordance with cancellation policy (see § 9). For the location, the balance of the stay is payable on day of arrival. For payment by check only checks on behalf of the policyholder will be accepted and an identification of that person will be requested up to €100 and two pieces of identification beyond.

### **7. DELAYED ARRIVAL or EARLY DEPARTURES**

Both for the rentals and for the pitches the totality of the stay envisaged on the contract is invoiced. No refund will be given in case of delayed arrival or in case of early departure.

In case of unforeseen last minute, we thank you for informing us

### **8. DEPOSIT**

Two checks deposit (uncashed) will be attached to your payment for cottage rentals, mobile home or bungalow and for the cleanliness, respectively €300 and €70. In the event that the rental is ready to be immediately re-rented, your deposits will be refunded upon departure (net of any losses or deterioration). Degradation of common facilities available, or common areas, or plantations may be subject to withholding on deposit following extent of damage.

### **9. CANCELLATION**

*In the application of Article L121-20-4 of the French Consumer Code, the right of withdrawal does not apply to services of accommodation, transport, catering or leisure services to be provided at a date or at specified intervals.*

If canceled, duly confirmed by registered letter, will be retained, or will remain due, the fee and as compensation for breach of contract:

- An amount equal to 30% of the cost of your stay if you cancel more than 30 days before the scheduled arrival date.
- An amount equal to the total stay if you cancel less than 30 days before arrival date or if you do not.

Optional cancellation insurance can be taken out with your rental contract (see rental rate) or you can be covered by a personal private contract.

If cancellation or interruption of your stay is due to reasons beyond your control, Cancellation Interruption insurance will reimburse any deposits or sums already paid (see the conditions of the cancellation insurance proposed).

Failure to pay the balance within the time allowed may result in the cancellation of the sale as of the 30th day before your arrival and accordingly the conditions of cancellation provided for above. All collection costs will be borne by the customer.

If the cancellation is ours, except in cases of force majeure, we will refund you double the total amount paid

**10. TOURIST TAX** It is to be paid extra on arrival at the campsite. The amount is set by local and regional early in the season. The 2018 rate is 0,22 euros per day per person over 18 years.

**11. CIVIL LIABILITY INSURANCE** Provide a certificate from your liability insurance covering the risk vacation rental valid. The Management accepts no responsibility for theft, fire, bad weather, incidents covered by the liability of the camper.

**12. PETS** Only the dogs (except those of the 1st category and 2nd category even accompanying a visitor) and cats (2 maximum per site) are accepted in the campsite. They are not allowed to stay in the rental, except the small dogs. They must not stay on beds or benches. They must not remain alone at the campsite and must not wander inside the campsite. The owners must collect their excrement. Their walks will take place outside the campsite far from its surroundings. The health record must be presented at the time of your arrival registration

**13. CONDITIONS OF ADMISSION** The operation and organization of campsites are defined by the Ministry of Tourism and in particular the Decree of 17/02/2014, instituting the Rules of Camping. The campsite manager must ensure the safety and tranquility of the clients  
To be allowed to enter the campground, the manager must have been authorized to enter the campground. Staying at the "CAMPING LE RETOURTIER" implies respect for the provisions  
- the internal regulations, the general and particular conditions of the campsite  
- the Pool Rules  
- last-minute instructions displayed at the campsite  
Anyone who has to stay in the campsite must first of all prove his identity and complete the necessary formalities for his registration. Minors not accompanied by responsible persons are not admitted. (Validated Parental Authorization to be provided)

**14. PARTICULAR CASE OF VISITORS:** The national regulations stipulate that the customer can receive visitors at the reception of the campsite and that the cars of the visitors are prohibited in the campground.  
In the event that the client receives, under his responsibility, visitors who come to spend a moment of conviviality (meals, barbecue, toilets, showers, children's games) they will be able to park their vehicle in the campsite and will pay the royalty "Visitor" provided at the campsite rate. Visitors are not allowed to access the pool. Only guests paying overnight and city tax have access to the swimming pool.

*Our campsite is a place to stay for families in priority, we refuse any group or group of noisy and alcoholic individuals, we reserve the right to expel or refuse customers lacking citizenship during their stay or upon arriving.*

**15. CANCELLATION CLAUSE** In the event of non-compliance with the regulations or repeated disturbances, after two unsuccessful oral declarations, the manager is authorized by article 14 of the Internal Regulations to terminate the contract and to expel the troublemaker (s); The total amount of the stay is due in full before departure and no refund will be made.

**16. DISORDER OF APPROVAL** No refund or tax rebate price as prejudice will be granted due to a disorder of neighborhood, a lively camping or emergency work in the collective interest.

**17. Access to the MEDIATOR:**

In accordance with the provisions of the Consumer Code, the customer has the right to free use of the mediation service offered by Camping Le Retourtier. The mediator "Consumer Law" thus proposed is::

MTV Mediation Tourism Travel BP 80 303 75 823 Paris Cedex 17  
MEDICYS: 73 Bd de Clichy - 75009 PARIS; Such. : 01.49.70.15.93; www.medicys.fr; Contact@medicys.fr ".  
\*\*\*\*\*

## RULES OF INTERIOR CAMPING GROUNDS

Conform to the model imposed by the Tourism Code

Dear new client, welcome to Le Retourtier campsite. In order to satisfy you we emphasize the following points: calm, safety, hygiene and good family atmosphere.

### I. - GENERAL CONDITIONS

#### 1° - Conditions of admission

To be allowed to enter, settle, and stay on a campground, it must be authorized by the manager or his representative. It has the obligation to ensure the good behavior and order of the campsite and compliance with the application of these rules.

Staying on the campsite implies acceptance of the provisions of these rules and the commitment to comply with them. No one can take up residence there.

#### 2° - Police formalities :

Minors unaccompanied by their parents will only be admitted with written authorization from them.

Pursuant to Article R. 611-35 of the Code on the Entry and Stay of Foreigners and the Right of Asylum, the manager is required to have the client of foreign nationality complete and sign, upon arrival, a individual police record.

It must mention in particular: name and surname, date and place of birth, nationality, usual place of residence.

Children under the age of 15 may appear on the card of one of the parents

#### 3° - Installation:

The tent or caravan and related equipment must be installed at the location indicated in accordance with the instructions given by the manager or his representative.

#### 4° - Reception Office :

Open from 9h to 11h30, from 15h to 18h. At the reception desk, you will find all the information on the services of the campground, information on the possibilities of refueling, sports facilities, the tourist attractions of the area and various addresses that may be useful.

A claims book or a special box for receiving claims is available to users. Claims will only be considered if they are signed, dated, as accurate as possible and relate to relatively recent events.

#### 5° - Fees:

Royalties are paid at the reception desk. Their amount is displayed at the entrance of the campground and at the reception desk. They are due according to the number of nights spent on the ground.

Users of the campsite are invited to inform the reception office of their departure the day before it.

Campers intending to leave before the opening hours of the reception desk must pay the day before the payment of their fees.

#### 6° - Noise and silence:

Campground users are urged to avoid any noises and discussions that may be disturbing their neighbors. The sound devices must be adjusted accordingly. Closures of doors and chests should be as discreet as possible.

Dogs and other animals should never be left free. They should not be left at the campsite, even locked up in the absence of their masters who are civilly responsible. The silence must be total between 24 hours and 7 hours.

#### 7° - Visitors :

After having been authorized by the manager or his representative, visitors may be admitted to the campground under the responsibility of the campers who receive them.

The camper can receive one or more visitors at the reception. If these visitors are allowed to enter the campground, the camper who receives them may be required to pay a fee, to the extent that the visitor has access to benefits and / or facilities of the campground. This fee is posted at the entrance of the campground and at the reception desk.

Visitors' cars are forbidden in the campground.

#### 8° - Traffic and parking of vehicles :

Inside the campsite, vehicles must drive at a speed limit of 10 km / h.

Traffic is prohibited between 10 pm and 7 am

Only vehicles owned by campers staying in the campground may be driven in the campground. Parking, which is strictly forbidden on sites usually occupied by camping shelters, must not, in addition, impede the circulation or prevent the installation of new arrivals..

#### 9° - Attendance and appearance of facilities:

Everyone is required to refrain from any action that could affect the cleanliness, hygiene and appearance of the campsite.

It is forbidden to throw sewage on the ground or in the gutters.

The "caravaneers" must empty their wastewater in the facilities provided for this purpose.

Garbage, waste of any kind, papers, must be placed in garbage cans.

Everyone is required to refrain from any action that could affect the cleanliness, hygiene and appearance of the campsite and its facilities, including health.

Washing is strictly forbidden outside the bins provided for this purpose.

The drying of the linen will be done if necessary to the common dryer. However, it is tolerated up to 10 hours near shelters, provided that it is very discreet and does not bother neighbors. It should never be done from trees.

Plantations and floral decorations must be respected. It is forbidden for the camper to plant nails in the trees, to cut branches, to make plantations.

It is also not allowed to delimit the location of an installation by personal means, nor to dig the ground. Any degradation to the vegetation, fences, ground or facilities of the campground will be the responsibility of its author.

The location that will have been used during the stay must be maintained in the state in which the camper found it when it entered the premises..

#### **10° - Security :**

##### **a) Fire:**

Open fires (wood, coal, etc.) are strictly forbidden. Stoves must be kept in good working order and must not be used in hazardous conditions.

In case of fire notify the management immediately. Fire extinguishers can be used if necessary.

A first aid kit is at the reception desk.

##### **b) Theft:**

Management is responsible for objects deposited at the office and has a general obligation to monitor the campsite. The camper keeps the responsibility for his own installation and must inform the person in charge of the presence of any suspect person.

Although guarding is ensured, users of the campground are advised to take the usual precautions for safeguarding their equipment.

#### **11° - Games :**

No violent or embarrassing games can be organized near the facilities.

The dining room can not be used for hectic games.

Children should always be under the supervision of their parents..

#### **12° - Dead garage::**

It can not be left unoccupied equipment on the ground, only after agreement of the direction and only with the indicated location. A fee, the amount of which will be posted at the office, will be due for the "dead garage"

#### **13° - AffichageDisplay :**

These rules of procedure are posted at the entrance of the campground and at the reception desk. It is given to the customer at his request..

#### **14° - Violation of the rules of procedure :**

If a resident disturbs the stay of other users or does not comply with the provisions of these rules, the manager or his representative may orally or in writing if it deems necessary, give notice to the latter to cease the disturbances.

**In the event of a serious or repeated infraction of the internal regulations and after formal notice, by the manager, to conform to it, this one will be able to terminate the contract.**

**In the event of a criminal offense, the manager may appeal to the police..**

## **II. SPECIAL CONDITIONS**

#### **1° - Animals :**

Only dogs and cats are accepted (maximum 2 per location). They must not be left alone at the campsite and must be kept on a leash inside the campsite. Their owners must pick up their droppings in the campsite. The hygiene walks will be done outside the campsite far from the surrounding area. The health record must be presented at check-in.

Dogs of 1st category and 2nd category (even accompanying a visitor) are not allowed. Dogs are not allowed to stay in the rental except for small ones. They must not stay on beds and benches.

#### **2° -Hygiene:**

The bins are at the entrance of the camp. Sorting is mandatory for recyclables, glasses and compost

The smoking ban is in effect in all common areas, toilets, bar, restaurant. Butts should not be thrown on the floor but in ashtrays.

The rental is strictly non-smoking. It is strictly forbidden to throw diapers, sanitary napkins, newspapers and any other products likely to block these facilities into the WC.

The direction

## REGULATION OF THE SWIMMING POOL

### a) Opening date:

The swimming pool is open according to weather conditions from May 1st to September 15th, from 10am to 12pm and from 2pm to 7pm.

### b) Access to the pool:

It is free and strictly reserved for camping guests who will have to comply with the rules of hygiene and safety. Minors must be accompanied by their parents who have sole supervision. Animals are strictly forbidden in the pool enclosure.

Access to the pool is not allowed to the visitors.

### c) Hygiene :

The passage to the footbath and shower is mandatory for each guest entering the pool. It is strictly forbidden to enter with shoes on the feet. It is forbidden to eat, drink or smoke on the beaches. Access to areas reserved for bathers is forbidden to persons with suspicious skin lesions who do not have a certificate of non-contagion. Only clean children are allowed to bathe; the others must wear a special pool layer.

It is mandatory to shower before bathing to remove any traces of sun product.

The wearing of the swimming trunks is obligatory, are forbidden for the hygiene of the swim trunks, the shorts, the bermudas

### d) Security :

It is forbidden to run, dive and play on the beaches. The use of air mattresses and balloons is prohibited.

### e) Responsibility :

The respect of the rules of the swimming pool is obligatory and is imposed on all the clients of the camp as soon as they are admitted. The pool is not monitored and its use is at the risk and peril of swimmers.

Minors must be accompanied by an adult who has sole supervision over them.

Any bather who can not swim should not venture to a higher water level than where there is danger.

The management declines any responsibility in case of accident due to non-compliance with these instructions in the pool enclosure.

In case of non-compliance with this regulation and depending on the severity of the disorder, the management may decide the temporary or permanent exclusion of the offender..

The direction